

Direct Debit Request



ALL SECTIONS OF THIS FORM MUST BE COMPLETED.

Please submit this form with a copy of the bank statement showing account name, BSB and account number to loansupport@thinktank.net.au. An internet banking screenshot will also be accepted.

Customer authority

I/We (full names) 1.	<input type="text"/>	2.	<input type="text"/>
3.	<input type="text"/>	4.	<input type="text"/>
of (address)	<input type="text"/>		
Company name (if applicable)	<input type="text"/>		
Loan number 1.	<input type="text"/>	2.	<input type="text"/>
3.	<input type="text"/>	4.	<input type="text"/>

hereby authorise and request Think Tank Group Pty Limited ("Thinktank") APCA User Id Number 401465 to arrange for my/our loan payment to be debited from my/our account at the Financial Institution identified below and as prescribed below through the Bulk Electronic Clearing System (BECS) with any amounts that may from time to time become due in respect of my/our loan.

The account nominated at the Financial Institution belongs to me/us.

This authority is given in accordance with the Terms and Conditions of the Direct Debit Request Service Agreement displayed overleaf.

Borrower signatures

If more than one account holder/signatory is required to operate the account, each account holder/signatory must sign this form.

All borrowers must sign: *This authorisation is mandatory and must be signed with pen by all borrowers/guarantors. Digital or electronic signatures cannot be accepted.*

Borrower/Guarantor 1

Name:	<input type="text"/>
Signature 1:	<input type="text" value="X"/>
Date:	<input type="text"/>

Borrower/Guarantor 2

Name:	<input type="text"/>
Signature 1:	<input type="text" value="X"/>
Date:	<input type="text"/>

Borrower/Guarantor 3

Name:	<input type="text"/>
Signature 1:	<input type="text" value="X"/>
Date:	<input type="text"/>

Borrower/Guarantor 4

Name:	<input type="text"/>
Signature 1:	<input type="text" value="X"/>
Date:	<input type="text"/>

Loan number

Details of account to be debited

Please Note: Direct debiting is not available on the full range of accounts, ie some passbook accounts and credit cards.
If in doubt, please check with your financial institution.

Name of financial institution

Address of the financial institution

Account name (e.g. "john citizen" not "savings s1")

BSB number (6 digit – see your branch or account statement)

Account number (the number at your financial institution, not your ATM card)

Frequency of debits

Loan payments will be debited from my/our account in accordance with the Loan Documents.

Please tick your chosen frequency:

☐

Weekly*

☐

Fortnightly*

☐

Monthly*

*Interest only loan repayments & SMSF loans repayments to be made monthly only.

Direct debit request service agreement (please retain for your records)**Terms and conditions of direct debit**

1. By signing the Direct Debit Request overleaf, I/we authorise Thinktank to verify details of my/our account with the financial institution and authorise the financial institution to release information necessary to verify those details.
2. The Direct Debit Request will be used to debit amounts due under my/our credit contract with the lender.
3. Where the due date of a debit is not a business day in NSW, the request for debit will be made to take effect on the next available business day in that state after the due date.
4. If uncertain as to when the debit will be processed, I/we should contact Thinktank on 1300 163 184 or your financial institution.
5. Thinktank may cancel this payment arrangement at any time by giving me/us at least 30 days prior notice in writing.
6. I/ we can stop or cancel this payment arrangement by contacting Thinktank on 1300 163 184 or your financial institution.
7. I / we may defer or alter this payment arrangement at any time by contacting Thinktank on 1300 163 184 to make alternate payment arrangements.
8. Problems or disputes in connection with this payment arrangement will be resolved through consultation between me/us and Thinktank. Please direct any enquiries to the Client Services Manager on 1300 163 184. Claims may also be directed to your financial institution.
9. Direct debiting is not available on the full range of accounts, i.e. some passbook accounts and credit cards. If in doubt, please check with your financial institution.
10. I/we acknowledge that it is my/our responsibility to ensure that sufficient clear funds are available in my/our account
11. To permit payment of direct debit requests made by Thinktank to my/our financial institution according to the frequency of payments nominated by me/us overleaf. Where there are insufficient funds, I/we acknowledge that/we may become liable to pay fees and charges in respect of unpaid direct debit requests.
12. I/we acknowledge that Thinktank may vary these Terms and Conditions by giving me/us at least 30 days previous written notice.

About the information you give

The information you provide will be treated confidentially and will be used to facilitate direct debiting of your normal loan payments, and for statistical management purposes, and will only be used for those purposes. You should be aware however, that the information may be given to the Department of Family and Community Services, Australian Taxation Office, Australian Federal Police and the Director of Public Prosecutions in circumstances relating to law enforcement. The information may also be given to your Financial Institution and Thinktank's Financial Institution in connection with any claim made relating to an alleged incorrect or wrongful debit. Please refer to the Privacy and Credit Reporting Policy on our website for more information.