

Customer Verification of Identity

FINSURE
LOANS

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This form supports Thinktank's customer identity verification process and may be used when the customer does not provide consent for their documents to be validated with the issuing authority or official record holder through a third-party verification service.

1. Personal information of individual being identified

Full Name		Date of birth	
Residential Address			
Any other names known by			

2. Documentation to verify information – satisfy either Option 1 or Option 2

Option 1: Primary photographic documentation – at least TWO of the following: if it is written in a language that is not understood by the person carrying out the verification - is accompanied by an English translation prepared by an accredited translator.

☐ Driver's licence (photo)	State		Number		Expiry	/ /
☐ Passport*	Country		Number		Expiry	/ /
☐ State or Territory officially issued identification card (photo)	Issued by					
Card type		Number		Expiry	/ /	
☐ National identity card (photo)	State		Number		Expiry	/ /
☐ Other (insert details)						

*If a foreign passport is used for identification, please attach evidence of the customer's Australian residency status, such as a current visa or a VEVO check result.

Option 2: Primary non-photographic documentation plus secondary non-photographic documentation

a. ONE of the following

- ☐ Birth Certificate or Birth Extract issued by a State or Territory
- ☐ Citizenship Certificate issued by the Commonwealth
- ☐ Pension Card or Health Care Card issued by Centrelink

b. AND at least ONE of the following

- ☐ Financial Benefits Statement issued by the Commonwealth, State or Territory within last 12 months
- ☐ Income Tax Assessment Notice issued by the Australian Taxation Office within last 12 months
- ☐ Rates or utility notice issued by a local government body or utilities provider within last 3 months
- ☐ Individual under 18 years ONLY: a notice issued by a school principal within last 3 mths stating the individual's name, residential address and how long the individual has attended the school

3. Verifier Declaration and Confirmation

I (print name), acknowledge and confirm that I have personally completed all required steps of the Customer Identification and Verification process, including the review and assessment of all documents and information provided by the customer. Specifically, I confirm that:

- All documentation provided is current and/or falls within acceptable validity timeframes.
- All photographic identification reviewed represents a reasonable likeness to the individual presenting the documents.
- Nothing in my dealings with the customer has raised any suspicions concerning the customer, their documentation, or the proposed transaction.

Face to face verification of the customer ☐ Was conducted by me. ☐ Was not possible, for the following reason(s):