Customer Portal HowTo



VIEW NOTIFICATIONS

When communications are sent to you, you can see them in the Notifications tab in email format

1. From top menu, click on the Notifications tab, and a list of recent communications will appear. You can scroll through the see the history of notifications, which may refer to statements (found on the Statements tab), Rate Changes (found in Documents) or materials related to your Requests (on the My Request tab)



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